

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☐ CLEC ☒ ILEC ☐ Wireless

255884

002-21-15

## CERTIFICATED COMPANY INFORMATION

**BellSouth Telecommunications, LLC**  
 Company Name \_\_\_\_\_ FEIN/SSIN \_\_\_\_\_  
**AT&T South Carolina** 803-401-2252  
 Dba/fka \_\_\_\_\_ Telephone # \_\_\_\_\_  
 1600 Williams St., Suite 5470  
 Mailing Address \_\_\_\_\_  
 Columbia, SC 29201  
 City, State, Zip Code \_\_\_\_\_  
 1600 Williams St., Suite 5470  
 Business Location \_\_\_\_\_  
 Columbia, SC 29201  
 City, State, Zip Code \_\_\_\_\_ Richland  
 County

## REGISTERED AGENT INFORMATION

Registered Agent: **C T Corporation**  
 Mailing Address: **2 Office Park Court, Suite 103**  
 City, State, Zip Code: **Columbia, SC 29223**

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. **Pamela Lackey**  
**General Manager** (Include address if different than above.)  
 803-401-2205 / 803-771-4680 / pl4151@att.com  
 Telephone Number Facsimile Number E-mail Address
- B. **Mike McGee and Jamie Hajj, 575 Morosgo Dr., NE, Room 06E69, Atlanta, GA 30324**  
**Customer Relations / Complaints Representative** (Include address if different than above.)  
 (877) 404-2417/404-986-1009 (Mike); 404-986-8402 (Jamie) / N/A / Att\_Regulatory\_Referrals@amcustomercare.att-mail.com  
 Telephone Number Facsimile Number E-mail Address
- C1. **Cindy Cox, 1600 Williams St, Columbia SC 29201**  
**Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.)  
 803-401-2252 / 803-771-4680 / cc2283@att.com  
 Telephone Number Facsimile Number E-mail Address
- C2. **AT&T 800-288-2020 (residential customers) 866-620-6000 (business customers)**  
**Customer Contact (Toll Free Number)**  
**Cindy Cox**  
**Engineering Operations** (Include address if different than above.)  
 803-401-2252 / 803-771-4680 / cc2283@att.com  
 Telephone Number Facsimile Number E-mail Address
- E. **Cindy Cox**  
**Test and Repair** (Include address if different than above.)  
 803-401-2252 / 803-771-4680 / cc2283@att.com  
 Telephone Number Facsimile Number E-mail Address

Telephone Number

Facsimile Number

E-mail Address

F.

Cindy Cox

**Emergencies** (During non-office hours)

803-414-6911 (cell)

/

cc2283@att.com

Telephone Number

Facsimile Number

E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G.

Cindy Cox

**Regulatory Contact** (Include address if different than above.)

803-401-2252

/

803-771-4680

/

cc2283@att.com

Telephone Number

Facsimile Number

E-mail Address

H.

Nancy Groninger

**Dual Party Mailings** (Name)

11760 US Highway One, Room 611, North Palm Beach, FL 33408

Mailing Address

561-775-4105

/

561-775-4190

/

ng4692@att.com

Telephone Number

Facsimile Number

E-mail Address

I.

Cindy Cox

**Interim LEC Fund Mailings** (Name)

See above

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

J.

Cindy Cox

**Universal Service Fund Mailings** (Name)

See above

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

K.

Cindy Cox

**Gross Receipts Mailings** (Name)

See above

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

L.

Cindy Cox

**Lifeline Mailings** (Name)

See above

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

Cindy Cox

This form was completed by (print name)

Executive Director, Regulatory

Title

Signature

3/24/15

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
 Post Office Drawer 11649  
 Columbia, South Carolina 29211

Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
 1401 Main Street, Suite 900  
 Columbia, South Carolina 29201

(Rev. PSC 01/2010)